



## GENERAL TERMS AND CONDITIONS

of the B2C web shop for consumers [www.outdoor-spirit.ch](http://www.outdoor-spirit.ch)



**The following conditions apply to all offers and deliveries. Deviating conditions of the buyer, which are not expressly recognized by us in writing, are not binding, even if we have not expressly contradicted.**

- 1. Scope of the Terms and Conditions* These terms and conditions (GTC) apply to all goods orders over the B2C web shop **Outdoor Spirit Swiss**. The terms and conditions apply for each order according to the actual version. The GTC are always subject to change.
- 2. Contract Area:* The B2C web shop is intended for deliveries in Switzerland and in certain countries.
- 3. Prices:* All prices are in Swiss francs, euros or US dollars and include VAT.
- 4. Conclusion of Contract:* All information about products and prices on the B2C web shop is non-binding. By ordering via a B2C web shop the customer makes a binding offer. The B2C web shop confirms acceptance by e-mail to the customer. Only with this acceptance, a contract is concluded, and the customer is entitled to delivery of goods. If the products ordered by the customer are not available in the desired number or at the price indicated on the B2C web shop, the customer will be informed as soon as possible.
- 5. Payment:* The customer must pay in advance for the goods ordered. When paying with credit cards, the value of the goods will be charged on the day of receipt of the order.



6. *Delivery and shipping costs:* The B2C web shop delivers after receipt of payment. The shipping costs are (Liechtenstein, Switzerland):

CHF	<b>10.00</b>	Postage, packaging, and processing
CHF	<b>+5.00</b>	Small quantity surcharge for orders under CHF 20.00
CHF	<b>0.00</b>	Free delivery for orders over 40 CHF!

7. *Revocation:* Within 14 days after delivery, the customer can withdraw from the contract concluded via the B2C web shop without giving reasons. The deadline is met if the customer declares the revocation in writing or by e-mail and returns the goods with the completed return receipt (date of the postal task). The deadline is met if the customer declares the revocation in writing or by e-mail and the goods with the completed return form returns (date of posting). The goods must be returned with the completed return certificate at the customer's expense to the following address:

Acin AG c/o Marc Steiger AG  
Rampe 41/Steiger  
Neue Industriestrasse 1  
CH-4852 Rothrist

The return form is enclosed for each delivery or can be downloaded from the website. The right to withdrawal can only be exercised legally if the goods are returned unused, undamaged, complete and in unopened original packaging. After receipt of the goods returned in the described condition, the B2C web shop remunerate the customer the value of the goods, depending on the condition of the goods. A flat rate of CHF 3.00 / item will be deducted from the possible credit for the administrative effort and re-storage. An exchange is not possible due to the high administrative and process-related costs. New goods must be ordered again.

8. *Warranty:* If there are defects in the delivered goods, the customer has the right to report defects within 14 days of delivery. He can return the goods and the B2C web shop will pay him back the value of the goods. Any further claim for reduction, change or compensation is excluded, as far as it is legally permissible. Changes made by the manufacturer to its product or packaging do not constitute a defect. Moreover, the customer forfeits any warranty claims with incorrect use of the goods.

9. *Applicable law and place of jurisdiction:* The place of execution of the benefit arising from this contract is our home Reinach BL. The contract is subject to Swiss law. Jurisdiction is Basel.

10. *Original text:* The General Terms and Conditions of Delivery are set out in German, English, French, and Italian. In case of contradictions, the German version is decisive.